



AVENTUS

For your trouble-free packaging operation:

Our service

You can lay the foundation for your success...



...with professional commissioning by our specialists.

High availability, reliable performance, modern function - with the purchase of a new packaging line, you have high expectations which we are happy to fulfil for you. Lay the right foundation together with us by having our experts carry out the commissioning - and, if you wish, also the system installation. Because they know all the functions of our machines inside out. Using this detailed knowledge, they can optimally match the plant to your application.



...with regular maintenance by our specialists.

Unexpected plant shutdowns cause stress and costs. Therefore: plan the standstill. Avoid breakdowns. With regular maintenance you can achieve the maximum service life of your plant and, at the same time, secure the high quality of your packaging. You establish when and how often your plant is serviced.



...with training of your operating personnel by our AVENTUS Academy.

Why invest in a new packaging plant or in optimisation of an existing machine? Naturally: you wish to optimise your production. Another crucial part for this is your personnel. Motivated and well trained personnel are interested in the machine technology and are prepared to engage with it and maintain it in good condition. So: have your personnel trained by our certified trainers. Take advantage of our customised training packages. Your employees will show their thanks through their motivation, smooth machine operation and the desired production performances. They will cherish and care for THEIR packaging plant.



By using our experts, you can only win!



So that you do not lose any time



We are always at your side!

Rapid action is required when you experience unplanned downtimes of your packaging plant.

Our hotline and digital services are there for you!

You will receive support quickly. On request, and depending on availability, our expert gains secure access directly to your plant, in order to offer the best possible support in fault rectification. Together with the expert you can check the error messages, production parameters as well as the machine settings and identify defective parts for the fast assignment of the correct spare parts.

Show us live what you are currently seeing: Visual Assistance.



As if you had an expert working directly beside you on-site: you show our expert live via our special app what you are currently seeing inside or on your machine, by sharing videos and photographs with us. You can communicate in parallel with our experts via the integrated speech and chat function. Instead of a tablet or mobile phone, you can even use our mobile app via our modern data glasses with voice-controlled operation, leaving your hands free for other activities.



Apropos

Experience shows that most faults can be rectified via our digital services. You save time and costs. So do not lose time and use our digital offers for rapid fault rectification.



You can rely upon...



... our original parts for your packaging plant.

Your customers expect that they will receive the products they have ordered punctually, in attractive packaged bags. One of the most important foundations for deliveries to a customer according to schedule is your packaging plant. It must work reliably in continuous operation. Therefore, play it safe and use our original parts. They offer you reliability and value retention.

With our standard spare parts, we can supply you quickly worldwide. We nevertheless recommend that you store critical and quickly wearing parts in your own warehouse on-site for unexpected failure and short response times. Contact us.



... our PERFORMANCE KITS for clever optimisation of your installed packaging plant.

Is your ageing packaging system still performing outstanding services? But it is no longer up to date? Give it a freshening up with the aid of our PERFORMANCE KITS. So you can continue to build on the proven services, secure your machine availability and even increase your productivity. At the same time, you benefit from technical innovations and improvements in hardware and software as well as from improved machine and spare parts availability. Our PERFORMANCE KITS are available for many machine modules.



Sustainability

Due to their custom fit, our original parts offer you absolute reliability, value retention and long service lives.

Our PERFORMANCE KITS bring a fresh impetus into your existing technology and enable the most up-to-date operating modes.





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